

TOWN OF CLIFTON PARK



**One Town Hall Plaza
Clifton Park, NY 12065
518-371-6651**

1/28/2022

**Questions and Inquiries regarding the
“Community Solar/Community Distributed
Generation/VDER Credits ”
and the Town’s responses**

**PROPOSALS DUE:
February 11, 2022 5:00PM**

Q1 Would the Town release a recent paper bill for each account?

A1 *The usage for the accounts is detailed in the excel spreadsheets provided.*

Q2 Is the town receiving third party supply currently? If so, when does the contract end?

A2 *Yes. The Town has an electricity supply contract with Constellation energy through a supply contract which is valid through 12/31/22.*

Q3 Can we bid a community solar and supply contract together into this RFP?

A3 *No. The Town currently intends to maintain and renew its supply contract with Constellation energy.*

Q4 Name of project and owner/operator of the landfill project the town is contracted for VDER with now. Term of that contract? Savings % on that contract?

A4 *The Town is not contracted for VDER credits now. We signed a Lease and Power Purchase agreement with Global Resources Options, dba Gro Solar in 2014. The project was to construct an 840 kW PV project on the Town's capped landfill under NYSERDA's NY Sun Competitive incentive program, (PON 2956). Global Resources sold/assigned the PPA to Onyx Renewables in 2019. It is a 25-year agreement.*

Q5 Are the accounts listed on the RFP already receiving VDER credits under the landfill project? If so, how many?

A5 *No. The accounts receiving REC credits are removed from the list of accounts provided here.*

Q6 Rate classes of accounts?

A6 *The rate class is listed on the excel spreadsheets provided: SC2.*

Q7 How many potential bidders was this RFP sent to?

A7 *There are at least 10 potential bidders who have accessed the RFP or to whom the solicitation was forwarded directly.*

Q8 Page #6, question #2: Please clarify what this sentence means: "price" ? #2a. "what is the expected annual payment to be made to bidder" ? Please elaborate on this question.

A8 *The question refers to the amount of credit on the Town's subscription expressed*

as a portion of the project's electricity. The goal of the RFP is to obtain a credit on our utility bill(s). In exchange for this credit, we expect to pay the credit value less the Discount (price). For example, if the subscription size results in a credit of \$100, and the discount (price) is 10%, we would expect to pay the provider \$90.00 in exchange for this credit.

Q9 On your Excel Sheet 1, '2021 1-12 National Grid': Confirm that you're under contract with an ESCO for electricity supply, and that they bill for that supply separately (second bill), or on each account's National Grid bill. And, confirm that not all accounts listed on this sheet are with an ESCO for electricity supply.

A9 *The Town receives its electricity supply from Constellation Energy, through a competitive bidding process under the Municipal Electric and Gas Alliance Umbrella. The billing is consolidated. A typical bill is attached for quick reference.*

Q10 Can you please provide the demand bill kW average for the last 12 months for each account?

A10 *The usage on the accounts is detailed in the excel spreadsheets provided.*

Q11 Do you use a third-party supplier (ESCO) that bills supply charges separately from your National Grid utility bill?

A11 *See response to No. 9, above.*

Q12 Will the selected provider have the opportunity to market community solar to residents and small businesses?

A12 *The Town has completed a Community Campaign as part of NYSERDA's Clean Energy Community Program with Ampion Renewable Energy. The selected provider may have the opportunity to market community solar to residents and small businesses, as would other providers, including Ampion.*

Q13 What is the desired subscription contract term and length?

A13 *The desired term is dependent upon the amount of the subscription credit offered. We are open to a term up to 25 years but would also favor proposals which would give the Town the opportunity to terminate on reasonable notice after a shorter period of time.*

Q14 Does the Town have existing community solar providers and are those relationships expected to continue?

A14 *See No 12, above*

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C & I BUSINESS TEAM M-F 8-5
1-800-664-6729

GAS EMERGENCIES
1-800-892-2345
(Does not replace 911 emergency medical service)

OUTAGE AND ELECTRIC EMERGENCIES
1-800-867-5222

CORRESPONDENCE ADDRESS
300 Erie Blvd West
Syracuse, NY 13202

DATE BILL ISSUED
Nov 15, 2021

ACCOUNT BALANCE

Previous Balance	<i>As shown on bill dated Oct 28, 2021</i>	1,966.58
Payment(s) Received		-1,893.77
Balance Forward		72.81
Misc Previous Adjustments		-1,128.43
Current Charges		4,063.12

Amount Due Now ▶ \$ 3,007.50

To avoid late payment charges of 1.5% your "Amount Due Now" must be paid by Dec 27, 2021.

SUMMARY OF CHARGES BY TYPE

	DELIVERY SERVICES	SUPPLY SERVICES	FACILITY/ OTHER	TOTAL
Electric Service	7,427.88	2,285.32	-7,263.39	2,449.81
Gas Service	989.30	492.25		1,481.55
Private Area Lighting	74.88	34.67		109.55
Facility Charges			34.92	34.92
Other Charges/Adjustments			-12.71	-12.71
Total Charges by Type	8,492.06	2,812.24	-7,241.18	4,063.12

SUMMARY OF CHARGES BY ACCOUNT

* NOTE - May indicate credit balance on account

Account Name	Account Number	Amount
TOWN OF CLIFTON PARK - 6 CLIFTON COMMONS BLVD, SENIOR	02488-11109	119.73
TOWN OF CLIFTON PARK - VISCHER FERRY RD	02888-11101 *	0.00
TOWN OF CLIFTON PARK - 284 SUGAR HILL RD	03088-09118	190.65
TOWN OF CLIFTON PARK - NYS RT 146 OTHR	08938-19102	55.20
TOWN OF CLIFTON PARK - 5 MUNICIPAL PLZ	09138-19100	47.79
TOWN OF CLIFTON PARK - NYS RT 146	09338-19115	59.87
TOWN OF CLIFTON PARK - VISCHER FERRY RD	16088-11106 *	0.00
TOWN OF CLIFTON PARK - CLIFTON PARK CENTER RD TFLT, @SI	18338-20108	133.54

Continued

KEEP THIS PORTION FOR YOUR RECORDS.

RETURN THIS PORTION WITH YOUR PAYMENT.

nationalgrid

ACCOUNT NUMBER	PLEASE PAY BY	AMOUNT DUE
05431-15000	Dec 27, 2021	\$ 3,007.50 <i>includes amount past due</i>

▶ SUMMARY BILLING ◀

ENTER AMOUNT ENCLOSED

\$

Write account number on check and make payable to National Grid

300 Erie Blvd West
Syracuse NY 13202

2000330 02 SP 0.730 **SNGLP H2 1 1236 12065-361001 -C07-P00330-11



TOWN OF CLIFTON PARK
ACCOUNTS PAYABLE
1 TOWN HALL PLZ
CLIFTON PARK, NY 12065-3610

000081

NATIONAL GRID
PO BOX 371376
PITTSBURGH PA 15250-7376



000406312 05431150003000300750361

04000001-1000-01-000007-201-01-01-21

* NOTE - May indicate credit balance on account

Account Name	Account Number	Amount
TOWN OF CLIFTON PARK - LOCUST LN, (POOL)	19338-10131	172.37
TOWN OF CLIFTON PARK - 217 VISCHER FERRY RD	21338-19102	222.20
TOWN OF CLIFTON PARK - VISCHER FERRY RD LITE	24801-27108	65.21
TOWN OF CLIFTON PARK - CLIFTON PARK CENTER RD	26938-10107 *	0.00
TOWN OF CLIFTON PARK - VISCHER FERRY RD, SOCCOR FIELD	27031-12003 *	0.00
TOWN OF CLIFTON PARK - 355 BLUE BARNS RD LITE	30401-27109	78.44
TOWN OF CLIFTON PARK - BURNING BUSH BLVD	32938-20115	23.86
TOWN OF CLIFTON PARK - VISCHER FERRY RD STD	39088-11104	86.37
TOWN OF CLIFTON PARK - CLIFTON PARK CENTER RD GAR	41538-07100	79.91
TOWN OF CLIFTON PARK - 477 CLIFTON PARK CENTER RD	45138-14101	425.10
TOWN OF CLIFTON PARK - CLIFTON COMMONS BLVD	45688-11105	76.69
TOWN OF CLIFTON PARK - CLIFTON COMMONS BLVD	45888-11101	128.06
TOWN OF CLIFTON PARK - MACELROY RD	50488-11100	30.47
TOWN OF CLIFTON PARK - 5 LOCUST LN	53338-12119	51.41
TOWN OF CLIFTON PARK - VISCHER FERRY RD	55138-12108	77.37
TOWN OF CLIFTON PARK - CLIFTON COMMONS BLVD	56688-11108	26.46
TOWN OF CLIFTON PARK - BARNEY RD POOL	59338-14115 *	0.00
TOWN OF CLIFTON PARK - VISCHER FERRY RD PUMP	63688-10106	77.20
TOWN OF CLIFTON PARK - CLIFTON PARK CENTER RD	81938-19106	225.07
TOWN OF CLIFTON PARK - VISCHER FERRY RD	93088-10101	45.74
TOWN OF CLIFTON PARK - VISCHER FERRY RD	94888-10107 *	0.00
TOWN OF CLIFTON PARK - 1 TOWN HALL PLZ	97538-19107	470.04
TOWN OF CLIFTON PARK - MOE RD	99538-20104	38.75
Total Charges by Account		\$ 3,007.50



1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

Summary Billing

2

NATIONAL GRID

PO BOX 371376

PITTSBURGH PA 15238-3713

CLIFTON PARK NY 12065-9412

1 TOWN HALL PLZ

CLIFTON PARK NY 12065-9412

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DETAIL OF ACCOUNTS

ACCOUNT NUMBER 02488-11109	TOWN OF CLIFTON PARK		
SERVICE PERIOD Oct 9 - Nov 5	6 CLIFTON COMMONS BLVD,, SENIOR CTR, CLIFTON PARK, NY 12065		
NUMBER OF DAYS IN PERIOD 27	RATE <i>Gas SC2 Comm Heat Monthly Balancing</i>		
BILLED THERMS 207 <i>Actual</i>	Delivery Services		120.14
METER NUMBER 01832884	Other Charges/Adjustments		-0.41
	Total Amount		\$119.73

ACCOUNT NUMBER 02888-11101	TOWN OF CLIFTON PARK		
SERVICE PERIOD Oct 8 - Nov 5	VISCHER FERRY RD, CLIFTON PARK, NY 12065		
NUMBER OF DAYS IN PERIOD 28	SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI		
KWH 6400 <i>Actual</i>	PHONE 855-465-1244		
KW 27.2 <i>Actual</i>	RATE <i>Electric SC2D T&D 0 - 2.2 kv</i>		
METER NUMBER 33615657	Delivery Services		493.96
	Supply Services		337.22
	Other Charges/Adjustments		-831.18
	Total Amount		\$0.00

ACCOUNT NUMBER 03088-09118	TOWN OF CLIFTON PARK		
SERVICE PERIOD Oct 8 - Nov 5	284 SUGAR HILL RD, REXFORD, NY 12148		
NUMBER OF DAYS IN PERIOD 28	SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI		
KWH 307 <i>Actual</i>	PHONE 855-465-1244		
METER NUMBER 11118744	RATE <i>Electric SC1 T&D Non Heat 0 - 2.2 kv, Gas SC1 Res Heat</i>		
SERVICE PERIOD Oct 8 - Nov 5	Delivery Services - Electricity		37.76
NUMBER OF DAYS IN PERIOD 28	Delivery Services - Gas		60.11
BILLED THERMS 129 <i>Actual</i>	Supply Services - Electricity		16.18
METER NUMBER 13414444	Supply Services - Gas		77.01
	Other Charges/Adjustments		-0.41
	Total Amount		\$190.65

ACCOUNT NUMBER 08938-19102	TOWN OF CLIFTON PARK		
SERVICE PERIOD Oct 15 - Nov 15	NYS RT 146 OTHR, CLIFTON PARK, NY 12065		
NUMBER OF DAYS IN PERIOD 31	RATE <i>Gas SC2 Comm Heat Monthly Balancing</i>		
BILLED THERMS 83 <i>Actual</i>	Delivery Services		55.61
METER NUMBER 00603919	Other Charges/Adjustments		-0.41
	Total Amount		\$55.20

ACCOUNT NUMBER 09138-19100	TOWN OF CLIFTON PARK		
SERVICE PERIOD Oct 15 - Nov 15	5 MUNICIPAL PLZ, CLIFTON PARK, NY 12065		
NUMBER OF DAYS IN PERIOD 31	RATE <i>Gas SC2 Comm Heat Monthly Balancing</i>		
BILLED THERMS 64 <i>Actual</i>	Delivery Services		48.20
METER NUMBER 00603917	Other Charges/Adjustments		-0.41
	Total Amount		\$47.79

ACCOUNT NUMBER 09338-19115	TOWN OF CLIFTON PARK		
SERVICE PERIOD Oct 15 - Nov 15	NYS RT 146, CLIFTON PARK, NY 12065		
NUMBER OF DAYS IN PERIOD 31	RATE <i>Gas SC2 Comm Heat Monthly Balancing</i>		
BILLED THERMS 95 <i>Actual</i>	Delivery Services		60.28
METER NUMBER 00603916	Other Charges/Adjustments		-0.41
	Total Amount		\$59.87

1236-0742-2000330-0002-0000649

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ACCOUNT NUMBER 26938-10107
SERVICE PERIOD Oct 15 - Nov 15
NUMBER OF DAYS IN PERIOD 31
KWH 7000 *Actual*
KW 28.4 *Actual*
METER NUMBER 57529997

TOWN OF CLIFTON PARK

CLIFTON PARK CENTER RD, CLIFTON PARK, NY 12065

SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI

PHONE 855-465-1244

RATE *Electric SC2D T&D 0 - 2.2 kv*

Delivery Services

Supply Services

Other Charges/Adjustments

516.47
368.83
-885.30

Total Amount \$0.00

ACCOUNT NUMBER 27031-12003
SERVICE PERIOD Oct 8 - Nov 5
NUMBER OF DAYS IN PERIOD 28
KWH 7222 *Actual*
KW 173.4 *Actual*
METER NUMBER 45868174

TOWN OF CLIFTON PARK

VISCHER FERRY RD,, SOCCOR FIELD, CLIFTON PARK, NY 12065

SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI

PHONE 855-465-1244

RATE *Electric SC2D T&D 0 - 2.2 kv*

Delivery Services

Supply Services

Other Charges/Adjustments

1,338.39
190.26
-1,528.65

Total Amount \$0.00

ACCOUNT NUMBER 30401-27109
SERVICE PERIOD Sep 30 - Oct 29
NUMBER OF DAYS IN PERIOD 29
KWH 326 *Actual*

TOWN OF CLIFTON PARK

355 BLUE BARNS RD LITE, CLIFTON PARK, NY 12065

SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI

PHONE 855-465-1244

RATE *Lighting SC1 T&D Private Area Lighting*

Delivery Services

Supply Services

Facility Charges

Other Charges/Adjustments

37.71
17.18
23.96
-0.41

Total Amount \$78.44

ACCOUNT NUMBER 32938-20115
SERVICE PERIOD Oct 15 - Nov 15
NUMBER OF DAYS IN PERIOD 31
BILLED THERMS 0 *Actual*
METER NUMBER OW774366

TOWN OF CLIFTON PARK

BURNING BUSH BLVD, CLIFTON PARK, NY 12065

RATE *Gas SC2 Comm Heat Monthly Balancing*

Delivery Services

Other Charges/Adjustments

24.27
-0.41

Total Amount \$23.86

ACCOUNT NUMBER 39088-11104
SERVICE PERIOD Oct 9 - Nov 5
NUMBER OF DAYS IN PERIOD 27
KWH 517 *Actual*
METER NUMBER 32068958

TOWN OF CLIFTON PARK

VISCHER FERRY RD STD, CLIFTON PARK, NY 12065

SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI

PHONE 855-465-1244

RATE *Electric SC2 T&D 0 - 2.2 kv*

Delivery Services

Supply Services

Other Charges/Adjustments

59.54
27.24
-0.41

Total Amount \$86.37

ACCOUNT NUMBER 41538-07100
SERVICE PERIOD Oct 15 - Nov 15
NUMBER OF DAYS IN PERIOD 31
KWH 275 *Estimate*
METER NUMBER 33816546
SERVICE PERIOD Oct 15 - Nov 15
NUMBER OF DAYS IN PERIOD 31
BILLED THERMS 0 *Actual*
METER NUMBER 05395004

TOWN OF CLIFTON PARK
CLIFTON PARK CENTER RD GAR, CLIFTON PARK, NY 12065
SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI
PHONE 855-465-1244
RATE *Electric SC2 T&D 0 - 2.2 kv, Gas SC2 Small Gen Comm Heat*
Delivery Services - Electricity 41.56
Delivery Services - Gas 24.27
Supply Services 14.49
Other Charges/Adjustments -0.41
Total Amount \$79.91

ACCOUNT NUMBER 45138-14101
SERVICE PERIOD Oct 15 - Nov 15
NUMBER OF DAYS IN PERIOD 31
KWH 1323 *Actual*
KW 8.5 *Actual*
METER NUMBER 57596470
SERVICE PERIOD Oct 15 - Nov 15
NUMBER OF DAYS IN PERIOD 31
BILLED THERMS 151 *Actual*
METER NUMBER 0V415145

TOWN OF CLIFTON PARK
477 CLIFTON PARK CENTER RD, CLIFTON PARK, NY 12065
SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI
PHONE 855-465-1244
RATE *Electric SC2D T&D 0 - 2.2 kv, Gas SC2 Small Gen Comm Heat*
Delivery Services - Electricity 185.37
Delivery Services - Gas 82.49
Supply Services - Electricity 69.71
Supply Services - Gas 87.94
Other Charges/Adjustments -0.41
Total Amount \$425.10

ACCOUNT NUMBER 45688-11105
SERVICE PERIOD Oct 9 - Nov 5
NUMBER OF DAYS IN PERIOD 27
KWH 442 *Actual*
METER NUMBER 32068957

TOWN OF CLIFTON PARK
CLIFTON COMMONS BLVD, CLIFTON PARK, NY 12065
SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI
PHONE 855-465-1244
RATE *Electric SC2 T&D 0 - 2.2 kv*
Delivery Services 53.81
Supply Services 23.29
Other Charges/Adjustments -0.41
Total Amount \$76.69

ACCOUNT NUMBER 45888-11101
SERVICE PERIOD Oct 8 - Nov 5
NUMBER OF DAYS IN PERIOD 28
KWH 840 *Estimate*
METER NUMBER 56475179

TOWN OF CLIFTON PARK
CLIFTON COMMONS BLVD, CLIFTON PARK, NY 12065
SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI
PHONE 855-465-1244
RATE *Electric SC2 T&D 0 - 2.2 kv*
Delivery Services 84.21
Supply Services 44.26
Other Charges/Adjustments -0.41
Total Amount \$128.06

ACCOUNT NUMBER 50488-11100
SERVICE PERIOD Oct 8 - Nov 5
NUMBER OF DAYS IN PERIOD 28
KWH 84 *Actual*
METER NUMBER 32465099

TOWN OF CLIFTON PARK
MACELROY RD, BALLSTON LAKE, NY 12019
SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI
PHONE 855-465-1244
RATE *Electric SC2 T&D 0 - 2.2 kv*
Delivery Services 26.45
Supply Services 4.43
Other Charges/Adjustments -0.41
Total Amount \$30.47



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ACCOUNT NUMBER 53338-12119
SERVICE PERIOD Oct 15 - Nov 15
NUMBER OF DAYS IN PERIOD 31
KWH 246 *Actual*
METER NUMBER 27199642

TOWN OF CLIFTON PARK

5 LOCUST LN, CLIFTON PARK, NY 12065
SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI
PHONE 855-465-1244
RATE *Electric SC2 T&D 0 - 2.2 kv*
Delivery Services
Supply Services
Other Charges/Adjustments

38.86
12.96
-0.41
Total Amount \$51.41

ACCOUNT NUMBER 55138-12108
SERVICE PERIOD Oct 15 - Nov 15
NUMBER OF DAYS IN PERIOD 31
KWH 447 *Actual*
METER NUMBER 55482056

TOWN OF CLIFTON PARK

VISCHER FERRY RD, CLIFTON PARK, NY 12065
SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI
PHONE 855-465-1244
RATE *Electric SC2 T&D 0 - 2.2 kv*
Delivery Services
Supply Services
Other Charges/Adjustments

54.23
23.55
-0.41
Total Amount \$77.37

ACCOUNT NUMBER 56688-11108
SERVICE PERIOD Oct 9 - Nov 5
NUMBER OF DAYS IN PERIOD 27
KWH 45 *Actual*
METER NUMBER 32068963

TOWN OF CLIFTON PARK

CLIFTON COMMONS BLVD, CLIFTON PARK, NY 12065
RATE *Electric SC2 0 - 2.2 kv*
Delivery Services
Supply Services
Other Charges/Adjustments

24.45
2.42
-0.41
Total Amount \$26.46

ACCOUNT NUMBER 59338-14115
SERVICE PERIOD Oct 15 - Nov 15
NUMBER OF DAYS IN PERIOD 31
KWH 1220 *Actual*
KW 5.3 *Actual*
METER NUMBER 33156485

TOWN OF CLIFTON PARK

BARNEY RD POOL, CLIFTON PARK, NY 12065
SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI
PHONE 855-465-1244
RATE *Electric SC2D T&D 0 - 2.2 kv*
Delivery Services
Supply Services
Other Charges/Adjustments

137.59
64.28
-201.87
Total Amount \$0.00

ACCOUNT NUMBER 63688-10106
SERVICE PERIOD Oct 8 - Nov 5
NUMBER OF DAYS IN PERIOD 28
KWH 446 *Actual*
METER NUMBER 35800861

TOWN OF CLIFTON PARK

VISCHER FERRY RD PUMP, CLIFTON PARK, NY 12065
SUPPLIER CONSTELLATION NEWENERGY,INC-NIMO-CI
PHONE 855-465-1244
RATE *Electric SC2 T&D 0 - 2.2 kv*
Delivery Services
Supply Services
Other Charges/Adjustments

54.11
23.50
-0.41
Total Amount \$77.20

ACCOUNT NUMBER 81938-19106
SERVICE PERIOD Oct 15 - Nov 15
NUMBER OF DAYS IN PERIOD 31
BILLED THERMS 701 *Actual*
METER NUMBER 00227901

TOWN OF CLIFTON PARK

CLIFTON PARK CENTER RD, CLIFTON PARK, NY 12065
RATE *Gas SC2 Comm Heat Monthly Balancing*
Delivery Services
Other Charges/Adjustments

225.48
-0.41
Total Amount \$225.07

www.nationalgridus.com
For Your Information

We want you to easily understand your bill, the terms we use and the charges that appear. Following is a brief explanation of items that appear on your bill, as well as payment programs and billing services we offer. If you have questions or want more detailed explanations, please visit our website at www.nationalgrid.com or call 1-800-642-4272.

Paying Your Bill/ Payment Options

- **DirectPay:** If you choose, National Grid will automatically withdraw your monthly bill payment from your checking or savings account. You will avoid the inconvenience of check writing, stamps, mailing and due dates. Your service bill will indicate your energy usage and the date of your next automatic withdrawal.
- **By Mail:** Send us your payment in the envelope provided with your bill. For your protection, please do not send cash. Put your 10-digit account number on your check or money order and include your bill stub. Please do not staple or paper clip your check to the stub.
- **In Person:** Pay at an authorized payment location by cash or check. Please bring your bill with you. Most locations charge a fee for providing this service. For the payment locations nearest you, visit our website or contact us.
- **Online:** Enroll online to receive and pay your bill online. The online function will begin with the next billing cycle following your enrollment.
- **Late Payment Charge:** To avoid Late Payment Charges, your payment must be received by the date shown on the front of the bill.

Charges

Charges for electric or gas service are based on rates or prices approved by the New York State Public Service Commission (PSC). When changes in prices are approved by the PSC, information will be included with your bill. Complete price schedules are available on our web site or by contacting us.

Basic Service: A charge to cover costs for meter reading, billing, equipment and maintenance. This charge is the same regardless of how much energy is used during the billing period.

Tariff Surcharge: New York State and many local municipalities impose taxes on National Grid's revenue. These operating costs are recovered through a tariff surcharge applied to all rates and charges and may vary among taxing municipalities within the National Grid system area.

Sales Tax: In some areas National Grid is required to collect state and local sales taxes. Some school districts also impose taxes.

Billing & Metering Charges

Within the "Delivery Services" section of your bill charges for Billing & Metering are included in the Basic Service Charge.

Billing: A charge to cover the calculating and rendering of your bill.

Metering: A charge to cover the procurement, installation, maintenance and reading of the meter.

Energy Measurement Terms

kWh: The unit of electricity measured by your meter. kWh is an abbreviation for kilowatt-hour, or 1,000 watt-hours of electricity use. One kWh will light a 100-watt bulb for 10 hours. The number of kWhs is used to determine the electricity charges on your bill.

Meter Multiplier: Due to their design, some meters record a fraction of the total usage. The multiplier is used to convert the recorded meter reading on these types of meters to total actual consumption.

CCF: The unit of gas volume (100 cubic feet) as measured by your meter.

Therm: A unit of heat content equal to 100,000 British Thermal Units (BTU). A BTU represents the amount of heat required to raise the temperature of one pound of water by one degree Fahrenheit. The number of CCFs is multiplied by a conversion factor to determine the therms used. The number of therms is used to determine the gas charges on your bill.

Electric Service

Delivery: National Grid's charges for bringing electricity from your supplier to your premise, regardless of supplier.

Customer Service Credit: A credit applied for customers who choose an electricity supplier other than National Grid.

Delivery Adjustment: An adjustment for Standard Rate Service customers which provides partial financial protection against the fluctuation between actual cost and forecast cost of electricity supply, upon which rates are established. The Company does not earn a profit from the electricity supply that it obtains for its customers.

SBC/RPS: These charges reflect costs associated with mandated public policy programs—low income assistance, energy efficiency programs, and certain research and development programs including the advancement of renewable energy resources.

Transmission Revenue Adjustment: A rate mechanism that compares actual transmission service revenue received by the Company with the forecasted transmission service revenue used, in part, to develop electric delivery prices. As a result of the monthly comparison, a difference determined in excess of the forecasted transmission revenue is refunded to customers, and a difference determined to be less than the transmission revenue is collected from customers.

Electricity Supply: The market price of electricity supply used during the billing period. If you choose an alternate supplier, the price will be what you agree upon with that supplier.

Gas Service

National Grid Gas Delivery Service Charge: National Grid's charges for transporting gas across its distribution system to your premise, regardless of supplier.

Adjustment for changes from normal weather: A mechanism that adjusts customers' gas bills due to variations from normal weather during the heating months, October through May.

Gas Supply: A charge to reflect the Company's actual cost to purchase gas from suppliers and transport the gas to the Company's distribution system. If you choose an alternate supplier, the price will be what you agree upon with that supplier.

Merchant Function Charge: A charge to reflect the costs the Company incurs associated with the procurement of gas supplies. This charge will not be billed to you by the Company if you choose an alternate supplier.

Import Tax: National Grid is required to collect a state tax on natural gas imported but not sold by National Grid. Only customers buying gas from suppliers other than National Grid are subject to an import tax.

Estimating Your Usage

We will estimate your usage any time we are unable to obtain a reading. We base our estimate, generally, on your past usage, taking current weather conditions into account. Because our meters keep a continuous record of usage, any difference between estimated readings and actual usage will be reconciled with the next meter reading. To avoid estimated readings, you can take your own reading on or just before the scheduled date shown on your bill. Visit our website at www.nationalgrid.com, and give us the reading. Or, call it in at 1-888-932-0301.

For more information, visit us at: www.nationalgrid.com or call 1-800-642-4272. Customers with problems paying their National Grid bill should call 1-800-443-1837.

